

**STRONG AND SUPPORTIVE COMMUNITIES SCRUTINY
COMMITTEE**

**WEDNESDAY 12 SEPTEMBER 2012
7.00 PM**

Bourges/Viersen Room - Town Hall

AGENDA

Page No

1. Apologies for Absence

2. Declarations of Interest and Whipping Declarations

At this point Members must declare whether they have a disclosable pecuniary interest, or other interest, in any of the items on the agenda, unless it is already entered in the register of members' interests or is a "pending notification" that has been disclosed to the Solicitor to the Council. Members must also declare if they are subject to their party group whip in relation to any items under consideration.

3. Minutes of the Meeting Held on 25 July 2012

1 - 6

4. Call In of any Cabinet, Cabinet Member or Key Officer Decisions

The decision notice for each decision will bear the date on which it is published and will specify that the decision may then be implemented on the expiry of 3 working days after the publication of the decision (not including the date of publication), unless a request for call-in of the decision is received from any two Members of a Scrutiny Committee or Scrutiny Commissions. If a request for call-in of a decision is received, implementation of the decision remains suspended for consideration by the relevant Scrutiny Committee or Commission.

CRIME AND DISORDER SCRUTINY COMMITTEE

For item 5 only the Strong and Supportive Communities Scrutiny Committee will be acting as the Council's designated Crime and Disorder Scrutiny Committee.

5. Reducing Reoffending Through Behaviour Change

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6. Protecting the Public Through Regulatory Services

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7. Responsible Dog Ownership

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8. Forward Plan of Key Decisions

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9. Work Programme

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10. Date of Next Meeting

20 November 2012.



There is an induction hearing loop system available in all meeting rooms. Some of the systems are infra-red operated, if you wish to use this system then please contact Paulina Ford on 01733 452508 as soon as possible.

Emergency Evacuation Procedure – Outside Normal Office Hours

In the event of the fire alarm sounding all persons should vacate the building by way of the nearest escape route and proceed directly to the assembly point in front of the Cathedral. The duty Beadle will assume overall control during any evacuation, however in the unlikely event the Beadle is unavailable, this responsibility will be assumed by the Committee Chair.

Committee Members:

Councillors: J Peach (Chair), S Day (Vice Chairman), P Kreling, G Nawaz, Johnson, Forbes and J R Fox

Substitutes: Councillors: D Over, N Shabbir and B Saltmarsh

Co-opted member when committee acting as Crime and Disorder Scrutiny Committee:

Ansar Ali – Police Authority Representative

Further information about this meeting can be obtained from Paulina Ford on telephone 01733 452508 or by email – paulina.ford@peterborough.gov.uk

**MINUTES OF A MEETING OF THE
STRONG AND SUPPORTIVE COMMUNITIES SCRUTINY COMMITTEE
HELD IN THE
BOURGES & VIERSEN ROOMS, TOWN HALL, PETERBOROUGH
ON
25 JULY 2012**

Present: Councillors Peach (Chairman), Day (Vice Chairman), Kreling, Nawaz, Johnson, Forbes, JR Fox

Also Present: Ansar Ali Police Authority Representative
Councillor Todd
Paul Froggitt Vice Chairman of Cambridgeshire and Peterborough
Association of Local Councils

Officers in Attendance: Heather Darwin Business Transformation Manager
Adrian Chapman Head of Neighbourhood Services
Paulina Ford Senior Governance Officer
Dania Castagliuolo Governance Officer

1. Apologies

Apologies were received from Councillor Shearman and Paul Phillipson.

2. Declarations of Interest and Whipping Declarations

Ansar Ali declared that he was a possible candidate for the Police and Crime Commissioners elections.

3. Minutes of the meeting held on 6 June 2012

The minutes of the Strong and Supportive Communities Scrutiny Committee meeting held on 6 June 2012 were approved as an accurate record.

4. Call In of any Cabinet, Cabinet Member or Key Officer Decisions

There were no requests for Call-in to consider

5. The Community Engagement Strategy

The report provided the Committee with an overview of the Community Engagement Strategy following a request made by the Committee at a meeting on 7 March 2012 and following a recent consultation regarding the improvements in the Bridge Street area of the City.

The Community Engagement Strategy had been developed to replace the current consultation strategy. The strategy set out the way in which local people would become involved in appropriate and relevant ways in order to ensure their views and opinions were taken in to account when identifying and assessing priorities, identifying solutions to problems and redesigning services.

The benefits of effective community engagement were reported as follows:

- To give local people the opportunity to influence and shape local services

- Generate feedback about local services
- Allow the City Council and Greater Peterborough Partnership to understand the needs of the local community and adapt services to meet those needs

The strong and Supportive Communities Scrutiny Committee were requested to endorse the Community Engagement Strategy prior to its referral to Cabinet.

Comments and questions were raised around the following areas:

- Members queried who the Community Engagement Strategy belonged to as it talked about being shared with other groups. *The Business Transformation Manager informed members that the strategy belonged to the Council and was intended to be as broad as possible.*
- Members suggested that the Council should be using groups with expertise in the city such as the Disability Forum instead of expensive consultants who do not have the same life experience.
- Members were concerned that the public were not being listened to during consultations. *The Business Transformation Manager informed the Committee that before a consultation took place they would take into account any risks and make sure the right questions were included to help the public understand those risks.*
- Members queried if there had been any engagement with the voluntary sector and were there any plans for engagement. *The Business Transformation Manager noted this point and added that these groups would be very useful to engage with in future.*
- Members informed that they would like to see progress within this strategy and requested that measures were developed to look at future improvement.
- Members queried on how local people would be given opportunities to voice their opinion when they were not being listened to. *The Business Transformation Manager advised members that the key area was to ensure local people received feedback so they were clear that their input was useful.*
- Members queried what happened to all of the petitions that were presented at full Council. *The Business Transformation Manager advised members that the petitions were referred to the relevant departments to be dealt with.*
- A member informed the Committee that they had submitted a petition at full council and received a full reply from the head of the relevant department. It had then been presented to cabinet and the outcome had been satisfactory.
- The Youth Councillor commented that residents and community groups were included in the objectives of the Community Engagement Strategy but there was no mention of young people and this could be something to consider. *The Business Transformation Manager informed Members that she was interested in ensuring that all groups were included in the strategy and would make sure youth groups were consulted in future.*

RECOMMENDATION

The Committee recommends that the following be included in the Community Engagement Strategy:

- 1) Engagement and consultation with disability groups
- 2) Engagement and consultation with the Youth Council

6. The Roles and Functions of the Police and Crime Commissioner and the Police and Crime Panel for Cambridgeshire

The report provided the Committee with information regarding changes in Police Governance leading up to the election of a Cambridgeshire Police and Crime Commissioner and the formation of a Cambridgeshire Police and Crime Panel.

The Committee was asked to note the significant changes in police governance arrangements and consider their impact on the Committee's statutory function as Peterborough's Crime and Disorder Scrutiny Committee. Such considerations should include how best to achieve synergy between the work of the committee and the work of the new Police and Crime Panel.

Comments and questions were raised around the following areas:

- Members suggested that Peterborough should have a member of the Strong and Supportive Communities Scrutiny Committee on the Police and Crime Panel as the work would be part of what the committee already dealt with.
- Members were concerned that all members of the Police and Crime Panel were members of political parties they suggested some panel members should be independent from politics. *The Head of Neighbourhood Services informed the Committee that the process was a clear appointment process and it was necessary that it was an executive decision.*
- Members queried whether the same conservative members would be on the panel when the commissioner took office on 22 November. *The Head of Neighbourhood Services informed the Committee that the Councillors on the panel were Councillors Eley and Walsh for the Conservatives and Councillor Khan for Labour.*
- Members queried whether the successful candidate for the Police and Crime Commissioner would sit on the Panel. *The Head of Neighbourhood Services advised the Committee that this would not be possible as the Panel would have to scrutinise the Police and Crime Commissioner.*

RECOMMENDATION

The Committee recommends that Peterborough has a member of the Strong and Supportive Scrutiny Committee on the Police and Crime Panel.

7. Final Report of the Neighbourhood Committee Review Implementation Task and Finish Group

The Committee were presented with a final report from the Task and Finish Group which had been established to monitor the implementation of recommendations made as part of the review of Neighbourhood Committees in 2011.

Comments and questions were raised around the following areas:

- Members commented that it seemed that members of public only turned up to Neighbourhood Committee meetings if there was a particularly contentious issue on the agenda therefore this could be used as a strategy to get the public to attend more regularly. *The Head of Neighbourhood Services advised the committee that part of the strategy was to add some contentious items to the agendas of the Neighbourhood Committee meetings and also to ensure better advertising of the meetings. The Head of Neighbourhood Services and the New Head of Communications had already had discussions concerning advertising.*
- The Vice Chairman of Cambridgeshire and Peterborough Association of Local Councils commented that the Local Council Association was opposed to Neighbourhood Committee meetings as they were of the opinion that they duplicated the work of Parish Councils. He addressed the report and commented that:
 - ❖ Part 2 (ii) of the report stated 'For the committee to consider the recommendations made in section 5.1 of this report'
 - ❖ Part 2 (iv) of the report stated 'For the committee to receive an annual report on the performance of Neighbourhood Committees'

There was no report on Neighbourhood Committees and no analysis on the attendance, money spent and no background information which he considered the committee should have had when considering the recommendations. He also commented that the Parish Councils were sent a questionnaire and a covering letter indicating that feedback would be included in the final report though this was not included in the final report. *The Head of Neighbourhood Services explained that the report was not about the future of Neighbourhood Committees but about signing off the recommendations. He agreed that there was a lot of work to be done on the relationship between Neighbourhood Committees and Parish Councils. There was a Parish Council event taking place in the autumn which would be led by the Cabinet member for Community Cohesion and Safety which would be a good start to building this relationship. The Head of Neighbourhood Services advised that the Neighbourhood Committee Review Implementation Task and Finish Group had considered all responses from questionnaires returned before making the recommendations.*

- Councillor Todd informed the committee that the main aim was to get members of the public to attend Neighbourhood Committee meetings and voice their opinions.
- The Police Authority Representative suggested that Neighbourhood Committees worked with Parish Councils to attract members of public to the Neighbourhood Committee meetings as there was no evidence in previous reports that the Parish Council network had been utilised over the past two years.
- Members were concerned that if they were going to agree to listen to the public then they should be acting on what they say. In previous Neighbourhood Committee meetings it would appear that they had not been listened to. *The Head of Neighbourhood Services commented on three areas:*
 1. *If ten members of public attended Neighbourhood Committee meetings then the network effect would be successful*
 2. *One of the recommendations was to move away from slide presentations of information as this was not attracting members of public to the meetings. The subjects needed to be more interesting.*
 3. *It should be remembered that Neighbourhood Committees were a constitutional requirement.*

RECOMMENDATION

1. The Committee noted the report
2. The Committee recommends that the following recommendations made in section 5.1 of the report are agreed and monitored:
 - (i) To move away from general presentations at meetings that do not allow for interaction debate and challenge
 - (ii) Ensure that the agenda items are in the main, to enable decision making rather than for information only
 - (iii) Adopt a Scrutiny-style approach to key agenda items, where council officers and staff from partner organisations are called to provide evidence, information and advice to Neighbourhood Committee members and to present on key issues affecting the neighbourhood in a more appropriate manner
 - (iv) Produce a communications and PR strategy that includes a detailed calendar of communications and PR activity that:
 - Supports the overall objectives of Neighbourhood Committees
 - Promotes each Neighbourhood Committee in each area in advance of the meeting
 - Publicises the outcomes from each Neighbourhood Committee after each meeting
 - (v) Organise and run an annual Peterborough Peterborough-wide Neighbourhoods conference at which:

- The overall performance and progress made in the previous year is highlighted and discussed
 - Any barriers, issues and opportunities arising from the previous year are highlighted and discussed
 - Overall strategic and operational principles for the forthcoming year are identified, discussed and agreed
- (vi) Alongside the Community Action Plans agree a performance plan for the year for each Neighbourhood Committee that sets out required performance across multiple domains (e.g. litter picks, grass cuts, meters of footpath replaced, £25k spend deadlines etc), and then monitor its performance at the monthly Neighbourhood Management meetings and the quarterly Neighbourhood Committee meetings. Performance data should be shared visually at each Neighbourhood Committee meeting.
- (vii) Ensure that all Council Departmental Business Plans include commitments about how services will engage with and be shaped by Neighbourhood Committees and their Community Action Plans

3. The Committee recommends that the Neighbourhood Committee Implementation Task and Finish group be disbanded as the work of the group is now concluded
4. The Committee recommends that an annual report be presented at the Strong and Supportive Communities Scrutiny Committee on the performance of Neighbourhood Committees.

8. Forward Plan

The Committee received the latest version of the Council's Forward Plan, containing key decisions that the Leader of the Council anticipated the Cabinet or individual Cabinet Members would make during the course of the following four months. Members were invited to comment on the Plan and, where appropriate, identify any relevant areas for inclusion in the Committee's work programme.

ACTION AGREED

The Committee noted the Forward Plan and agreed that there were no items for further consideration.

9. Work Programme

Members considered the Committee's Work Programme for 2012/13 and discussed possible items for inclusion.

ACTION AGREED

To confirm the work programme for 2012/13.

10. Date of Next Meeting

12 September 2012

The meeting began at 7.00 and ended at 8.00 pm

CHAIRMAN

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| STRONG AND SUPPORTIVE COMMUNITIES SCRUTINY COMMITTEE | Agenda Item No. 5 |
| 12 SEPTEMBER 2012 | Public Report |

Report of the Strategic Manager for Safer/Stronger Peterborough

Contact Officer(s) – Gary Goose
Contact Details – 01733 863780

REDUCING REOFFENDING THROUGH BEHAVIOUR CHANGE

1. PURPOSE

- 1.1 The purpose of this report is to allow the Strong and Supportive Communities Scrutiny Committee to discharge its function as the Crime and Disorder Scrutiny Committee in accordance with the Crime and Disorder Act 1998 (as amended) by scrutinising the approach taken by the Community Safety Partnership to reduce reoffending within the City.

Crime and Disorder Act 1998

Continuing duties under Section 17 of the Crime and Disorder Act 1998 (as amended by the Police and Justice Act 2006) for the Police and Local Authorities.

‘Without prejudice to any other obligation imposed on it, it shall be the duty of each authority to which this section applies to exercise its various functions with due regard to the likely effect of the exercise of those functions on, and the need to do all it reasonably can to prevent:

- (i) Crime and disorder in its area (including anti social behaviour and other behaviour adversely affecting the local environment) and,
- (ii) The misuse of drugs, alcohol and other substances in its area’

On 1st April 2012 statutory changes to Community Safety Partnerships (CSPs) under the Policing and Crime Act 2009 came into effect. As well as adding the Probation Service to the list of responsible authorities it provided a new duty to formulate and implement a strategy to reduce reoffending by adult and young offenders.

It also amends Section 17 of the Crime and Disorder Act to add a duty for certain defined Authorities to consider reducing reoffending in the exercise of all their duties. Defined Authorities for this purpose include:

- Peterborough Unitary Authority
- Cambridgeshire Constabulary
- Cambridgeshire Fire Authority
- NHS Peterborough
- Cambridgeshire Police Authority
- Cambridgeshire and Peterborough Probation Trust

2. RECOMMENDATIONS

- 2.1 For the Committee to scrutinise and endorse the approach taken by the Community Safety Partnership to reduce the number of victims of crime by reducing reoffending levels through behaviour change, suggesting improvements and alternative approaches where appropriate.

3. LINKS TO THE SUSTAINABLE COMMUNITY STRATEGY

3.1 The ambition of the Sustainable Community Strategy is to deliver a bigger and better Peterborough taking advantage of the inherent opportunities we have and at the same time tackling the challenges we face in order to deliver a higher quality of life for all. The approach to reducing reoffending sets out how the CSP will contribute to this overall vision and contribute to the outcome of:

- ‘Making Peterborough Safer’ – so that people of all ages and abilities can live, work and play in a prosperous and successful Peterborough without undue crime or fear of crime’.

4. BACKGROUND

4.1 2011 saw significant success in reducing the numbers of victims of crime within the City. To the end of July 2012, the rolling twelve month average shows a reduction in crime of 13.1% representing over **1300** fewer victims of crime. Whilst this is a significant improvement for the City there is much more work still to be done to reduce Peterborough’s traditionally high level of crime when compared to it’s peers.

4.2 The three-year Safer Peterborough Plan (2011-2014) is clear that the Partnership will be committed to tackling the **underlying causes of crime and offending** but **equally clear that those who continue** to break the law will be **targeted** with the full weight of the criminal justice system. It remains the Partnerships view that this approach will bring sustainable reductions in crime by preventing crime and escalation in offending further ‘upstream’.

4.3 The Partnership will therefore **continue to support** our statutory agencies in delivering their own core function but will co-ordinate and lead on the work where it feels it can **provide the biggest impact – that of prevention**. The Police alone cannot be responsible for reducing crime; HM Prison and Probation Services alone cannot reduce reoffending rates. A number of factors affect offending and reoffending. Offenders typically have multiple issues within their lifestyle that are drivers for their offending. It has been found that of those adult offenders in prison

- 33% have at some point been in care
- 90% have at some point been excluded from school
- 54% have an education level of an 11 year old
- 50% are long-term unemployed
- 40% have a hard drug use issue of more than £100 a day
- 70% have a closest friendship group with multi-convictions
- 10% have diagnosed mental illness

4.4 Some of these issues will be long-standing and require investment of time and resource to change behaviour arising from them. Changing such behaviour is not only a socially responsible course of action, it is also cost effective. Keeping people in prison costs in excess of £45000 per year. Crime costs the city almost £60m a year in economic and social costs.

A preventative approach will reduce this burden not only on the police, the fire service, the health service, the probation service and other criminal justice agencies, but also upon all of our citizens who pay more for insurance, more for products, and more in tax as a result of crime.

| | Number of Peterborough Crimes ¹ | Estimated Cost | % of Total Crime | % Total Cost |
|-------------------------------------|--|----------------|------------------|--------------|
| Violence against the Person | 2544 | £23,233,287 | 18.4% | 47.9% |
| Most Serious Sexual Offences | 204 | £7,538,208 | 1.5% | 15.6% |
| Serious Acquisitive Crime | 2326 | £7,461,012 | 16.8% | 15.4% |
| Commercial Burglary | 884 | £4,073,472 | 6.4% | 8.4% |
| Theft and Handling | 4780 | £2,708,620 | 34.5% | 5.6% |
| Criminal Damage | 3045 | £3,429,325 | 22.0% | 7.1% |
| Attempted Vehicle Theft | 67 | £41,339 | 0.5% | 0.1% |

- 4.5 True and sustainable change comes from within and as such the Partnership will continue to support the work of the Council in integrating its approach to neighbourhood management with the community safety agenda by the development of community action plans for each of the seven neighbourhood areas of the City. These are long-term plans to improve the quality of life in each area and the Partnership supports the view that improving quality of life and equality of opportunity for all will reduce crime and anti-social behaviour.
- 4.6 The integration of public health within the local authority will also add an extra and important dimension in helping to tackle the long term effects of crime, as well as playing its part in preventing the opportunity for offending behaviour to deteriorate; in particular this will include developing further links with mental health and learning disability professionals in order that the most vulnerable victims and offenders gain the support they need.
- 4.7 It is in this context that the work we are doing to reduce reoffending by behaviour change is set.

5. KEY ISSUES

In order to deliver reduced reoffending through behaviour change the partnership is developing a range of priority areas of work to make a difference.

5.1 *Developing an Integrated Offender Management Programme (IOM).*

- 5.1.1 It has long been recognised that a very small number of offenders commit the majority of crime. Typically offenders in this category commit acquisitive offences such as burglary and vehicle crime as well as other theft offences i.e. theft from person or shops. Many of these offenders will receive comparatively short custodial sentences, with a large proportion serving custodial sentences of less than a year. Research shows that 76% of those sentenced to less than 12 months will re-offend and be back in custody within 2 years.
- 5.1.2 Due to the short nature of the sentences, offenders are unable to receive longer term interventions in order to address these issues. It is therefore unsurprising that this leads to a 'revolving door' culture whereby offenders continue in the same lifestyle on release, inevitably leading to further offending and subsequent custody.
- 5.1.3 IOM seeks to try and break this cycle of "offending, custody, offending, custody" by providing a co-ordinated approach to addressing those issues that drive offenders to continue to commit crime. IOM seeks to reduce the reoffending of those offenders that commit the majority of crime.
- 5.1.4 A single structure for IOM was adopted across Peterborough and Cambridgeshire in April 2012. The scheme builds and expands on work already conducted under the Prolific and Priority Offender Scheme.

¹ December 2010 – November 2011

5.1.5 The scheme is delivered in partnership with many agencies over the 6 district areas of the county and is supported by each of the Community Safety Partnerships. Offenders are identified by their offending profile whilst in custody or after release.

5.1.6 'Carrot and Stick'

The scheme is based on a 'carrot and stick' approach, meaning that offenders are offered assistance and support in addressing their lifestyle issues. Should offenders however return to their offending lifestyle, all agencies involved will seek to use all means available to them to bring the offenders quickly to justice.

Each offender is allocated an 'Offender Manager' based on need from one of the statutory partners of Probation, Police or one of the Drugs Intervention Projects. The Offender Manager will work with the individual to resolve their underlying problems by accessing services through our partners whether that be housing, substance abuse, finance, training or more generally a combination of these/other issues.

5.1.7 'Cause and Effect'

The relationship between IOM Managers and those adopted on the scheme is supportive, yet challenging of any offending behaviour. Dedicated Police enforcement (IMPACT) teams support this relationship by providing intensive monitoring and enforcement activity around those that do not engage. IOM/IMPACT teams seek to address non-compliance and offending as soon as it occurs. Offenders who are identified as committing crime or breaching licence conditions are arrested at the very earliest opportunity, so the offender gets to understand the 'cause and effect' of why they are being targeted for enforcement activity.

5.1.8 'Not a Soft Option'

The need to protect the public and prevent the committing of further offences is paramount therefore IOM is not a soft option. It is made clear to offenders the consequences of reoffending and that robust action will be taken should they reoffend/disengage. Offenders who are returned to custody will understand why this is being done. The IOM scheme will use this as an opportunity to re-engage in preparation for their release (often only a few months down the line).

It is recognised that some offenders will have many years or even decades of entrenched offending behaviour/lifestyle and therefore IOM seeks to work with them over an extended period to address what are often complex issues.

At any one time around 100 offenders are managed through the IOM scheme, around 50% of whom are in custody and the others intensively worked with to change behaviour, deter offending or arrest as effectively and efficiently as possible.

5.2 ***Developing modern, effective and efficient substance misuse (drugs and alcohol) schemes***

5.2.1 Modern, effective and efficient substance misuse schemes play a significant role in reducing offending and reducing the harm to our community and individuals suffering from drug misuse and addiction. The City has commissioned a new single service to provide end to end drug services for the city based entirely on the concept of sustainable recovery. The operator, known locally as ASPIRE, provide services that cover both the criminal justice and open access services for those suffering from the effects of drugs. Case workers will assist people with all aspects of their lives in order to allow them to recover from drug and alcohol abuse and reintegrate fully into society. As an indication of the numbers of people receiving treatment through the City's drug services current annual figures are around 900. Funding for these services is provided largely by a Government Pooled Treatment Budget of around £1.7m per year, supplemented by circa £400k from the NHS (PCT). However, nationally approved figures indicate that for every £1 spent on drug treatment £7.09 is saved for the City in crime, health and social costs.

5.2.2

Aspire Case Study

Frank had been using heroin for 3 years, he had been in and out of treatment in various cities during this time and had tried substitute medication in order to stop his use. Frank has two children who he saw very infrequently due to his chaotic life style. In November 2011 Frank was sentenced to six months in prison for burglary. Frank was released from HMP Peterborough in March 2012 and decided to settle in Peterborough and engaged with Aspire drug treatment service. Initially Frank was reluctant to attend and engage with the service as he didn't know many people from the area and thought it would be better if he stayed away from other service users. Frank became isolated and often reported feeling lonely and depressed to his key-worker during his one to one sessions. Although Frank was being prescribed methadone he was reporting regular prolonged cravings and was struggling to abstain from heroin. Whilst waiting in reception for his appointment one day Frank was approached by one of the service user representatives from Aspire, they offered him a cup of tea and got chatting about the services on offer. Gradually Frank began to attend some of the sessions on offer and became friends with the trainee peer mentors and other members of the service user group. He was able to openly discuss his cravings during the peer support group and found this to be extremely beneficial as others were able to provide support and helpful coping strategies. Frank explained to his key-worker that he had learnt about some of the other service users and how far they had come in their recovery journey and aspire to achieve this too. Frank is now on a reducing prescription and has been testing free of illicit substances for 3 months. He has also made contact with his children and will be having more regular contact with them with the hope that he will be able to have joint custody with his ex-partner. Frank is also hoping to complete his peer mentor training and would like to be an inspiration to others who were in a similar situation to him.

5.3 **Developing the Neighbourhood Management model**

5.3.1 Neighbourhood management is being developed as a service responsive to local needs and concerns, improving the long-term quality of life in our communities. It links the Neighbourhood Managers with community safety issues and ensures that the neighbourhood management approach is central to long-term improvements across our City.

5.4 **Developing an over-arching strategy on Domestic Abuse**

5.4.1 We are developing a new strategy for dealing with domestic abuse that includes all of the partners on whom domestic abuse impacts; the strategy will interlink this individual work and ensure a consistent and coherent response. A new domestic abuse governance board is overseeing the development of this new strategy and ensuring a more efficient and effective link of services across the City. A range of preventative issues to protect the vulnerable, through to programmes to change offending behaviour are offered throughout the City.

5.5 **Anti-social behaviour and improving quality of life in our neighbourhoods**

5.5.1 Tackling ASB is a priority at the heart of our communities in Peterborough. We will continue to deliver support for victims of anti-social behaviour and develop further preventative work to root out the causes of anti-social behaviour in our neighbourhoods. The police ASB and crime reduction team are now based at Bayard Place with the rest of the Safer Peterborough Team and ensure that all cases of ASB are linked across partner agencies. The use of various enforcement tools available to the police and council are very much aimed at preventing escalations of ASB within the City.

5.6 Targeting the families that cause most harm, cost and disruption to the City

5.6.1 The City's Community Safety Partnership will play its full part in linking work currently underway with the developing Troubled Families Programme. The City is committed to working with 120 of our most challenged families in the current year. Criteria to receive the enhanced attention of services with these families is households who:

- Are involved in crime and anti-social behaviour (ASB)
- Have children not in school
- Have an adult on out of work benefits
- Cause high costs to the public purse

5.7 Reducing Reoffending through behaviour change – The One Service

5.7.1 The aim of the One Service is to reduce reoffending amongst adult men who are released from HMP Peterborough having served a sentence of less than twelve months. Support is offered for the twelve months following release in an attempt to challenge and resolve both environmental and behavioural factors that have previously led to criminal activity. It is recognised that these changes take time and require multi agency working. We know that our clients are unlikely to stop reoffending immediately but that a reduction in the level and seriousness of their crimes should be seen as a significant progression, especially considering that some of them have been criminally active for many years and have numerous custodial stays on their record.

5.7.2 Our support can be practical, in terms of funding accommodation, travel, food or training, as well as emotional through using paid staff, family and volunteers. Engagement is entirely voluntary as the majority of short sentenced prisoners are not on a probation order. One of our performance indicators is therefore based on our sign up rate. Our average rate has been consistently above 70% of those in our target population.

5.7.3 Our work starts in prison alongside Sodexo staff when a range of needs are identified. Help with accommodation, finance, and employment or training are the top three requests. We have built links with a range of providers across the City and are able to fund services where we find gaps. We measure the number of prisoners who ask to be met at the gate, this indicates the level of isolation and lack of alternative support networks in place. Over 60% of our clients request this part of our service. The prison has now introduced a similar intervention for the female prison.

5.7.4 One of the service gaps identified has been low level mental health support. We fund MIND to deliver sessions in prison and in the community. We have seen some great successes with clients who had previously been untreated or undiagnosed. The prison is now funding a similar service for longer sentenced prisoners.

5.7.5 The One Service supports the troubled families agenda by providing short courses in custody and family support after release. There has been good attendance at these courses and there has been some successes in the community where parents are better able to manage and social services have reduced their involvement as a result. The prison is now planning to increase this intervention for their other prisoners. The service has also recruited a number of volunteers that have come forward from the community to support the project. They have been involved with 1-1 mentoring, group activities and prison family days and their numbers continue to expand. The next target is to increase the number of work experience placements and job opportunities with local businesses.

5.7.6 The first formal measurement of the project will be done in 2014 when One Service clients will be compared to a national control group. Until that time it is difficult to measure success, although we are confident that the service is making a difference on the ground with clients who were previously without statutory support.

5.8 HMP & YOI Peterborough – Supporting Safer Peterborough Partnership Priorities

- 5.8.1 Colleagues at HM Prison Peterborough were invited to contribute to this report by demonstrating how they work to reduce reoffending. Their report is included at appendix 1.

6. IMPLICATIONS

- 6.1 Financial: Discharging the Partnership's responsibility under The Crime and Disorder Act is borne by costs across each of its agencies. A proportion of the funding underpinning some elements of this work will, from March 2013, be allocated to the Countywide Policing and Crime Commissioner. Work is being undertaken, together with our partners across Cambridgeshire and the outgoing Police Authority to properly inform the incoming commissioner of the way in which the funding has hitherto been used in the City.

7. CONSULTATION

- 7.1 Consultation is contained within the Safer Peterborough Partnership Plan 2011-14 and 2012 (refresh).

8. BACKGROUND DOCUMENTS

- 8.1 Safer Peterborough Partnership Plan 2011-14
Safer Peterborough Partnership Plan 2012

9. APPENDICES




- 9.1 Appendix 1: HMP & YOI Peterborough – Supporting Safer Peterborough Partnership Priorities

Appendix 1

HMP & YOI Peterborough – Our support to Safer Peterborough Partnership Priorities

Background: The prison is run by Sodexo Justice Services and is the only dual gender prison in England and Wales and houses just over 1,000 prisoners. Of these prisoners approximately 63% male prisoners and 12% female prisoners come from Cambridge and Peterborough. The prison provides employment for 550 staff the majority of which live in the local area.

Priorities: The work of HMP & YOI Peterborough supports the strategic priorities and vision of the Safer Peterborough Partnership as outlined below.

| Safer Peterborough Partnerships | HMP & YOI Peterborough |
|--|---|
| <p>Reducing Crime</p>  | <ul style="list-style-type: none"> • Hold offenders in prison committed by the courts. • Challenging criminogenic factors linked to crime whilst offenders are held in custody with the aim of reducing the risk of re-offending on release. • Work with the One Service to provide through the gate support to those sentenced to less than 12 months. • Shaping our services to meet newly defined integrated offender management structures. • Seconded police officer works within the prison to support the police in targeting offender crime and securing convictions for proven offences. • Detect, report and secure convictions for those offenders that continue to re-offend whilst in custody. |
| <p>Tackling anti-social behaviour and hate crime</p>  | <ul style="list-style-type: none"> • Operate an Anti-Social Behaviour programme to challenge improper behaviour and support positive behaviour of offenders in prison. • Dedicated programme to support victims in custody. • Promote cultural understanding and respect for diversity through our dedicated diversity, foreign national and faith teams. Includes dedicated discrimination investigation processes. • Challenge and where appropriate punish anti-social behaviour through the internal disciplinary adjudication process. • Use the prison Anti Social Behaviour Policy to support perpetrators in developing pro-social mentoring skills, and where necessary, support victims. • Provide Restorative Justice opportunities in the community through release on temporary license placements (with Aspire, the One Service, YMCA and to support community projects). |
| <p>Building stronger and more supportive communities</p>  | <ul style="list-style-type: none"> • Act as a co-operating body to support local community safety. Includes the secondment of staff to support the work of Safer Peterborough Partnership. • Host the Attendance Centre work run by the local Probation Service. • Provide access to gymnasium facilities for Sense disabled community members. • Support local agencies through our links with Peterborough Women’s Centre, the One Service, Peterborough Samaritans, Women’s Aid, Mind and Relate. • Look for and support opportunities to demonstrate restorative justice outcomes that benefit the local community (includes contribution to a local schools project). • Representation on Domestic Violence and Sex Worker forums. |

Support in meeting Safer Peterborough 2012 Priorities

We are helping reduce the risk of re-offending by:

- Supporting the work of the One Service that supports the management of short sentenced prisoners through the prison gates. The investment in this programme is based on payments where evidenced outcomes show a link to reduced levels of offending.
- Supporting offenders to achieve an abstinence free life away from drug use. Last year we successfully managed 354 offenders through a substance misuse detoxification programme, developed a programme to support offenders dependency on alcohol, and ran an accredited behaviour programme Building Skills for Recovery that addresses substance misuse dependency for 92 offenders. We are committed to working flexibly with the Community Substance Misuse provider (Aspire) to target activity that can positively reduce substance misuse and addiction in our local community.
- Contribute to local Multi Agency Public Protection Agency meetings by Offender Supervisors attending or submitting documented and factual reports on the offender's progress in custody to facilitate a multi agency approach to managing and reducing risk within the community when the offender is released. A strong, positive relationship with the MAPPA co-ordinator ensures that offenders can be transferred into the area prior to release to ensure a support mechanism is in place for the offender, locally on release.
- Providing a dedicated member of staff to support and oversee work that deals with the impact of domestic violence and risks of offenders linked to street workers. This has included piloting the "Stop the Hurt" programme to challenge and address perpetrators behaviour linked to domestic violence and running the Freedom Programme to support victims of domestic violence. We are also reviewing the potential for providing outreach support to sex workers.
- Providing support to families through supportive visits for families that attend HMP Peterborough whilst encouraging changes in behaviour through dedicated family visits days. We will specifically support the work to deal with troubled families from Peterborough by operating family days to support agencies working with this group of offenders and volunteering to be a host for multi agency review panels.
- Improving the education skills of offenders whilst they are in custody. During the last twelve months we supported male offenders to achieve over 250 Skills for Life and over 1000 Key work skills qualifications, along with female offenders who were supported to achieve over 225 Skills for Life and over 750 Key Work Skills qualifications. These exams cover a variety of subjects such as Literacy, Numeracy, ICT, Beauty Therapy, Cookery and Carpentry. Learners are supported to develop not only their skills but their overall motivation and confidence to provide vital life skills to support employment upon release and help inclusion within communities that the previous lack of basic skills discouraged.
- Working with local housing providers to secure sustainable accommodation on release to reduce homelessness.
- Enabling offenders who are often excluded from the local health community to develop an understanding of their health and well-being needs (including mental health) and re-engage with general practitioners and the local health community on release.

We are helping provide a sustainable local community by:

- Investing in technology that reduces energy use, including a significant investment in upgrading, optimising and enhancing the Site Building Management System. In addition, we are increasing our sub-meeting capability and a lighting replacement programme incorporating LEDs is in progress throughout, to reduce our overall electricity consumption on the Estate.
- Operating a gardens team that have improved the prison environment and gained local recognition from the Evening Telegraph environment awards and City Council.
- Operating to the British Safety Council Environment standard – last year we successfully achieved the four star safety award from this awarding body.
- Encouraging re-cycling through prison initiatives that are designed to reduce landfill.

The Future: We are committed to working collaboratively with the responsible authorities and co-operating bodies linked to Safer Peterborough Partnerships. We recognise the importance of focusing on outcomes that help reduce crime and build a safer local community. To assist in this process during the next twelve months we will:

- Develop specific Peterborough focused information to track the impact of our work on reducing the risk of re-offending for local prisoners.
- Supporting Safer Peterborough Partnership local priorities – specifically the Troubled Families, Domestic Violence, Probation Attendance Centre, Substance Misuse, Sex Worker, SPP ‘Can Do’, and One Service initiatives.
- Develop a response to improve the Restorative Justice impact of the prison on the local community.
- If required co-ordinate and support a dedicated SPP priority to help provide focus and evidence the support of Sodexo Justice Services for the local community.

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| Strong and Supportive Communities Scrutiny Committee | Agenda Item No. 6 |
| 12 September 2012 | Public Report |

Report of the Strategic Manager for Regulatory Services

Contact Officer(s) – Peter Gell/Donna Hall
Contact Details – 01733 453419/453514

PROTECTING THE PUBLIC THROUGH REGULATORY SERVICES

1. PURPOSE

- 1.1 The purpose of this report is to highlight to the Strong and Supportive Communities Scrutiny Committee the important work carried out by Trading Standards and the Food Safety and Health and Safety Teams, and to outline the proposed approach in supporting businesses to achieve compliance.

2. RECOMMENDATIONS

- 2.1 We would like the committee to consider and review the achievements and future plans of these teams in fulfilling Peterborough City Councils statutory duties in public protection and public health legislation, and to endorse the direction of travel outlined within the report.

3. LINKS TO THE SUSTAINABLE COMMUNITY STRATEGY

- 3.1 The work of trading standards and environmental health directly contributes to the Sustainable Community Strategy by improving health, supporting vulnerable people, empowering local communities and making Peterborough a safer place to live and work.

4. BACKGROUND

- 4.1 Trading Standards and the Food Safety and Health and Safety Team play a key role in protecting the public. Forming part of the Neighbourhood Services department, the teams are busy working in the background to support consumers, tackle rogue traders, enforce food hygiene and health and safety standards and generally support businesses to provide high quality and safe goods and services.
- 4.2 The two teams have distinct functions and operate in different ways, coming together when it is appropriate to tackle problem businesses or promote public health. They also form part of the shared regulatory service with Rutland County Council.
- 4.3 **Trading Standards**
- 4.3.1 The primary role of trading standards is to protect the public, helping to create informed confident consumers and tackling rogue businesses to create a fair and safe trading environment.
- 4.3.2 The remit of trading standards is broad, with duties to enforce a range of legislation governing fair trading, product safety, age restricted sales, weights and measures, consumer credit, food standards, animal health, animal feeding stuffs, petroleum and explosives.

- 4.3.3 Trading standards have traditionally been enforcement driven, and over recent years the successful track record for conviction of businesses in the criminal courts has demonstrated the confidence and competency of the team in bringing problem traders or persistent offenders to task. In the last two years alone the team have secured 12 convictions in the Magistrates and Crown court in relation to clocked cars, out of date food, car clamping, counterfeit goods and unsafe cosmetic products. This is a high success rate for a small team of 6 Officers including the Principal Officer.
- 4.3.4 Much of the team's work has been driven by complaints from members of the public or other businesses. The team receive on average 30 complaints per week requiring further enquiries to be made or action to be taken. These actions are wide ranging and may include advising a business or consumer, testing goods or services or carrying out a full criminal investigation.
- 4.3.5 The team often works in partnership with other organisations such as the Cambridgeshire Constabulary and Her Majesty's Revenue and Customs (HMRC). This has proved hugely successful in working towards joint aims, such as reducing the sale of illegal tobacco and alcohol products. An innovative approach last year saw trading standards putting businesses before the Licensing Committee in relation to the sale of illicit and counterfeit alcohol and tobacco products.
- 4.3.6 The team have also set up partnerships in the last 2 years with large companies based in Peterborough who trade outside the area. These are known as Primary Authority Partnerships and a change in legislation has enabled us to charge businesses for the provision of advice. Businesses have seen the benefits of these enhanced relationships with trading standards and we now have 7 partnerships in place with more in the pipeline. Businesses recognise that receiving quality advice on matters such as policy, legislation, product labelling and customer care can save money in the long run.
- 4.3.7 The team operates on a risk based approach to ensure that resources are directed at the highest risk activities.

4.4 **Food Safety and Health and Safety**

- 4.4.1 This team is made up of 11 Environmental Health professionals whose primary purpose is to protect public health. The work is focussed largely on businesses to ensure they are complying with legislation to prevent food borne disease, infectious disease and workplace accidents.
- 4.4.2 The team use a program of risk based interventions to assess business compliance. These are normally full or focussed inspections, but alternative approaches may include sampling or questionnaires. Where businesses are failing to meet required standards the team have a number of tools to enable them to gain compliance. We would normally take a graduated approach, writing to the business in the first instance but serving improvement notices in more serious cases or where advice has been ignored. These statutory notices are normally effective in getting businesses to improve however the matter may be escalated to closing the business or prosecution in the most serious cases. Last year the team served 129 statutory notices on businesses to gain improvements, closed 2 businesses in order for improvements to be made, and took 3 successful prosecutions.
- 4.4.3 Where possible the team will educate and support businesses. They offer all food businesses a "Safer Food Better Business" pack which is a tool to help businesses comply with legal requirements and ensure they are producing safe food. They also support businesses through Primary Authority Partnerships as outlined above.
- 4.4.4 The team receive a high volume of complaints from members of the public about a range of issues including accidents at work, foreign objects in food, dirty restaurants and rodent infestations. Complaints are acknowledged and investigated where appropriate. A recent example of a serious complaint is a metal screw found in a portion of baked beans which led to

the team investigating and prosecuting KFC earlier this year.

- 4.4.5 As well as food safety and health and safety, the team play a vital role in protecting public health and preventing disease such as e-coli and legionella. Where outbreaks do occur, the team react quickly to ensure that the risk of further spread is minimised and the source of the infection is brought under control. This invariably involves working in partnership with organisations such as the Health Protection Agency (HPA) and the Health and Safety Executive (HSE). It is often the Food and Health and Safety Team that will take a lead role in bringing the right people together to ensure that incidents are properly investigated, risks are minimised and lessons are learned.

5. KEY ISSUES

5.1 Trading Standards

- 5.1.2 **We are asking Members to consider this change of direction for trading standards and endorse our move towards a more targeted and preventative approach which is outlined below.**

5.1.3 Trading standards in particular are largely enforcement driven and prosecution has traditionally been an effective method of changing or stopping illegal business practices. Prosecution however is a costly and lengthy process, ensuring that the best evidence is obtained to prove offences beyond all reasonable doubt in a criminal court.

5.1.4 Trading standards apply the Councils enforcement policy to ensure that a proportionate approach is taken and that prosecution is always used as a last resort or in the most serious of cases.

5.1.5 Whilst prosecution will always be necessary in some cases, trading standards are aiming to work more pro-actively with businesses in order to support them in complying with the law and prevent contraventions from occurring in the first place. This is in line with Government policy to reduce the regulatory burden on businesses and minimise red tape.

5.1.6 In order to develop this targeted approach we are implementing a regional Intelligence Database in partnership with the East of England Trading Standards Authorities (EETSA). We recognise that crime cuts across local authority boundaries and it is essential that we share and make use of intelligence from partner organisations. This will enable us to identify patterns of behaviour and educate businesses and consumers to prevent further spread or detriment.

5.1.7 We are also introducing a Fair Trading Award which is a training course we can offer to businesses, accredited by the national Trading Standards Institute. The training is aimed at teaching businesses practically how to comply with consumer legislation and will initially focus on age restricted sales. It will be delivered by our own officers and will be particularly useful for small businesses. We will also be piloting the course as a sanction for those businesses who have failed an under sales test purchase as an alternative to a criminal penalty notice where it is appropriate to do so.

5.2 Food Safety and Health and Safety

- 5.2.1 **We are asking members to endorse a continuing proactive approach to food safety and health and safety which takes into account local priorities**

5.2.2 In November 2011 The Health and Safety Executive issued a direction to local authorities which largely supports the Government reforms moving towards a lighter touch for health and safety regulation. This guidance (LAC 67/2 revision3) is made under section 18 of the Health and Safety etc at Work Act 1974. It endorses the risk based approach that the team already use, however goes further to suggest that inspections should only be carried out at the high risk premises and other interventions such as education or industry wide initiatives should be used

for all other businesses.

5.2.3 Whilst the team recognise and endorse the approach that inspections should be carried out with good reason, the team also feel strongly that they should retain the flexibility to address national and local concerns. An example of this is in relation to legionella. In response to recent outbreaks in the UK the team have proactively inspected premises with cooling towers, hot tubs and other known potential sources of legionella to ensure equipment is properly maintained and management procedures are in place. These visits have been undertaken without regard to the risk profile of the premise, with the purpose of protecting public health.

5.2.4 An example of the team prioritising local issues is in respect of ethnic food outlets. Significant issues have been found during routine inspections in relation to the safety of gas tandoori ovens. Common faults in the ignition systems of the ovens lead to workers being put at risk of serious injury or death. The team have therefore pro-actively identified and inspected premises likely to be using this equipment and are working with businesses to correct this. Again, this does not take into account the overall risk profile of the business but is focussed on known local issues.

6. IMPLICATIONS

6.1 This report does not introduce any new implications for other council services

7. CONSULTATION

7.1 No formal consultation has taken place. More detailed proposals of schemes such as the Fair Trading Award will be taken to business forums.

8. NEXT STEPS

8.1 No further steps are required. The purpose of this report is to raise awareness of public protection work and allow members the opportunity to scrutinise how this is carried out.

9. BACKGROUND DOCUMENTS

9.1 *Health and Safety Executive/Local Authorities Enforcement Liaison Committee (HELA)
Local Authority Circular (LAC) 67/2 revision 3*

10. APPENDICES

10.1 Not applicable

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| STRONG AND SUPPORTIVE COMMUNITIES SCRUTINY COMMITTEE | Agenda Item No. 7 |
| 12 September 2012 | Public Report |

Report of the Senior Neighbourhood Enforcement Officer

Contact Officer(s) – David Marshall, tel 863740

RESPONSIBLE DOG OWNERSHIP

1. PURPOSE

- 1.1 The issue of dog control is a national issue at present. A number of consultations have taken place nationally to consider amendments to the current legislation to control dogs. With this in mind, and to very much complement any changes in the law, officers have been developing a programme to raise awareness with pet owners on how they can do more to ensure they and their animal behave appropriately when in public and at home.

This report sets out details about this programme.

2. RECOMMENDATIONS

- 2.1 That the committee support a programme that promotes responsible dog ownership, including hosting and/or facilitating events with partner agencies, initially over a pilot 12 month period.
- 2.2 Further, that the committee support officers to continue to work with the Police as new powers are introduced that enable better controls of dangerous dogs in order to maximise the impacts of both organisations.

3. LINKS TO THE SUSTAINABLE COMMUNITY STRATEGY

- 3.1 Achieving responsible dog ownership in our communities makes a significant difference to the wellbeing and safety of our residents, and the environmental conditions within which they live. Dog walking in a safe clean environment is also a healthy activity contributing to improving the health of our population. This report therefore contributes across the whole Sustainable Community Strategy, and directly towards the aims of creating strong and supportive communities and to achieving our environmental ambitions.

4. BACKGROUND

- 4.1 At the September 2010 Peterborough North Neighbourhood Committee meeting information was requested to inform a debate around whether or not Dog Control Orders would be appropriate and relevant for the Werrington area. Since then discussions have been held in other areas across the city. Throughout these discussions concerns were raised regarding the behaviour of dogs that were allowed by their owners to run around off the lead, as well as the behaviour of some owners who were not picking up the fouling left by their pet.
- 4.2 In November 2011 the Strong and Supportive Communities Scrutiny Committee was asked to debate the issue of Dog Control Orders in Peterborough. During the debate and through the evidence gathering process it was found that no programme of education had been undertaken or facilitated by the Local Authority in some time and it was agreed that this was an avenue that should be explored. Without the Local Authority trying to raise awareness on this topic Dog Control Orders can not be implemented.

- 4.3 The report that was discussed at the November 2011 Committee meeting outlined the lengthy process involved in installing Dog Control Orders and the costs involved in doing so. The report also indicated that there would be a requirement to employ a staff member whose role would be to install and then police the orders.
- 4.4 Peterborough City Council has a responsibility to deal with Stray Dogs and Dog Fouling only. There is no legal definition of a stray dog; however, the Council considers that a dog may reasonably be treated as a stray if it is roaming freely and not under the control of any person, irrespective of whether it has a home. Powers under the Environmental Protection Act 1990 give the Council the authority to seize and detain a dog. In order for the owner to reclaim the dog they must pay a fine and any kenneling and vets fees.
- 4.5 Dog Fouling is currently dealt with under the Dogs (Fouling of Land) Act 1996. This power is delegated to the Neighbourhood Officers. They patrol known hotspot locations, and owners seen to allow their dog to foul and not clear up are liable to a Fixed Penalty Notice of £50. The officers are also acting as a deterrent whilst they are in the parks.
- 4.6 The Dangerous Dog Act 1991 is a power exercised by the Police only. This act enables restrictions to be imposed in relation to dogs which present a serious danger to the public and to make further provision for ensuring that dogs are kept under proper control. The act was mainly introduced to help the Police deal with breeds, such as Pitbulls, that are bred for fighting.

5. KEY ISSUES

- 5.1 Since the previous Scrutiny Committee a number of actions have been delivered to help improve the information supply to the residents of the city. A number of contacts have been developed also with a view to sustained education provision in the city.
- 5.1.1 **Web Page** – The Peterborough City Council website has been updated and now has a web page dedicated to providing information to residents. The page is entitled '**Controlling Your Dog**' and can be found in the Community Information section of the website. It contains information on 12 basic points that dog owners must have regard for.

In order to achieve this a relationship has been formed with a local celebrity Dog Trainer, Karen Wild. Karen is a regular columnist for Dogs Today magazine and is often on local radio stations offering her advice. Karen kindly took the time to provide the content for this web page. Furthermore Karen has agreed to put her contact details onto the website should readers of the web page feel that more advice would be beneficial. Peterborough City Council doesn't employ an expert in animal behaviour and Karen's advice in these areas will assist us to raise awareness in the area.

- 5.1.2 **Roadshow** – A roadshow event took place on 24 August 2012 in Central Park and was attended by Wood Green, the Peterborough City Council Dog Warden, Police, dog trainers and dog groomers. This date was chosen as it was in the school summer holidays and another event was taking place in Central Park on that day by Axiom Housing Association. It was believed that as a result of these factors there would be a good number of people passing through the Park.

To promote the event further a press release was also sent out in the weeks running up to the event, and posters were emailed to interested groups and associations to display in community centres and notice boards. Posters were also sent to as many local veterinary surgeries as possible with covering letters asking for support.

At the event advice was offered to pet owners on how pets and particularly dogs should behave in public. The advice was to raise awareness with dog walkers that not everybody likes to be approached by dogs; owners should therefore be sure they have good 'recall' over their dog i.e. it returns to its owner when instructed, before allowing it to run off a lead.

There was an agility ring which was made available by a local dog trainer. Within the agility ring owners and their dogs had the opportunity to experience the agility course. Wood Green held a 'School for Dogs' at which owners and their dogs were offered help and advice on behaviour and obedience in the confines of an enclosure.

The Hearing Dogs charity was also present, and they brought along puppies for the public to meet and greet. It was an opportunity for them to fund raise and the puppies were an ideal draw encouraging people to access other information available.

This road show was a success and it is proposed that it will be used as a blueprint for similar events in parks elsewhere across the city.

- 5.1.3 **Wood Green** – Wood Green used the event as a springboard to heightened levels of proactive work in Peterborough. The event has helped to raise Wood Green's profile in Peterborough helping them to interact more effectively with residents. They have confirmed that Peterborough is a priority location for their work primarily to offer assistance to those households struggling with pets.

Wood Green have also indicated that they would like to run educational programmes in local schools.

- 5.2 **FUTURE PLANS** – The roadshow event has produced a good level of interest from local dog trainer groups and they have offered their services for any future events or programmes that may take place. They have indicated they have a local interest and client base that may help promote future events even further.

Once feedback has been received from all partners it will be assessed to determine just how effective the event has been, e.g. has there been a reduction in the number of calls received by the Police regarding dangerous dogs.

6. IMPLICATIONS

- 6.1 There are some costs involved in delivering the pilot programme, but these can be met from existing resources. This demonstrates good value for money because of the anticipated savings that should be achieved by not having to enforce against irresponsible dog ownership and through reduced clean-up costs. Costs will be kept to a minimum by also taking up offers of support from partners and service providers who see a benefit to working with us on this initiative.
- 6.2 Changes to national legislation may emerge as government conclude their work, and these will be factored in to our policies and procedures as necessary.

7. CONSULTATION

- 7.1 Prior to this report coming to committee, the subject of responsible dog ownership has been discussed and presented to a previous Strong and Supportive Communities Scrutiny Committee meeting and prior to that to the Peterborough North Neighbourhood Committee.
- 7.2 It is proposed that an education and awareness raising programme is piloted for 12 months, during which time consultation will take place with trainers, owners, partner agencies and communities to help determine its effectiveness and forward strategy.

8. NEXT STEPS

If the committee make the recommendation to run a pilot programme, officers will develop the detail in consultation with local councillors and Neighbourhood Committees. It is suggested that a follow-up report comes back to committee during 2013/14 to assess the impact and effectiveness of the pilot.

9. BACKGROUND DOCUMENTS

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

None

10. APPENDICES

None

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|---|--------------------------|
| STRONG AND SUPPORTIVE COMMUNITIES SCRUTINY COMMITTEE | Agenda Item No. 8 |
| 12 SEPTEMBER 2012 | Public Report |

Report of the Solicitor to the Council

Report Author – Paulina Ford, Senior Governance Officer, Scrutiny

Contact Details – 01733 452508 or email paulina.ford@peterborough.gov.uk

FORWARD PLAN OF KEY DECISIONS – 1 September – 31 December 2012

1. PURPOSE

- 1.1 This is a regular report to the Strong and Supportive Communities Scrutiny Committee outlining the content of the Council's Forward Plan.

2. RECOMMENDATIONS

- 2.1 That the Committee identifies any relevant items for inclusion within their work programme.

3. BACKGROUND

- 3.1 The latest version of the Forward Plan is attached at Appendix 1. The Plan contains those key decisions, which the Leader of the Council believes that the Cabinet or individual Cabinet Member(s) will be making over the next four months.
- 3.2 The information in the Forward Plan provides the Committee with the opportunity of considering whether it wishes to seek to influence any of these key decisions, or to request further information.
- 3.3 If the Committee wished to examine any of the key decisions, consideration would need to be given as to how this could be accommodated within the work programme.

4. CONSULTATION

- 4.1 Details of any consultation on individual decisions are contained within the Forward Plan.

5. BACKGROUND DOCUMENTS

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

None

6. APPENDICES

Appendix 1 – Forward Plan of Executive Decisions

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**PETERBOROUGH CITY
COUNCIL'S FORWARD PLAN
1 SEPTEMBER 2012 TO 31 DECEMBER 2012**

FORWARD PLAN OF KEY DECISIONS - 1 SEPTEMBER 2012 TO 31 DECEMBER 2012

During the period from 1 September 2012 To 31 December 2012 Peterborough City Council's Executive intends to take 'key decisions' on the issues set out below. Key decisions relate to those executive decisions which are likely to result in the Council spending or saving money in excess of £500,000 and/or have a significant impact on two or more wards in Peterborough.

This Forward Plan should be seen as an outline of the proposed decisions and it will be updated on a monthly basis. The dates detailed within the Plan are subject to change and those items amended or identified for decision more than one month in advance will be carried over to forthcoming plans. Each new plan supersedes the previous plan. Any questions on specific issues included on the Plan should be included on the form which appears at the back of the Plan and submitted to Alex Daynes, Senior Governance Officer, Chief Executive's Department, Town Hall, Bridge Street, PE1 1HG (fax 01733 452483). Alternatively, you can submit your views via e-mail to alexander.daynes@peterborough.gov.uk or by telephone on 01733 452447.

The Council invites members of the public to attend any of the meetings at which these decisions will be discussed and the papers listed on the Plan can be viewed free of charge although there will be a postage and photocopying charge for any copies made. All decisions will be posted on the Council's website: www.peterborough.gov.uk. If you wish to make comments or representations regarding the 'key decisions' outlined in this Plan, please submit them to the Governance Support Officer using the form attached. For your information, the contact details for the Council's various service departments are incorporated within this plan.

NEW ITEMS THIS MONTH:

Jack Hunt and Ken Stimpson Schools Boiler Refurbishment - KEY/02SEP/12

SEPTEMBER

| KEY DECISION REQUIRED | DATE OF DECISION | DECISION MAKER | RELEVANT SCRUTINY COMMITTEE | CONSULTATION | CONTACT DETAILS / REPORT AUTHORS | REPORTS |
|--|------------------|--|--|--|--|---|
| <p>Sale of surplus former residential care home - Eye - KEY/01OCT/11 To authorise the Chief Executive, in consultation with the Solicitor to the Council, Executive Director – Strategic Resources, the Corporate Property Officer and the Cabinet Member for Resources, to negotiate and conclude the sale of a former care home now surplus to requirement -The Croft, Eye.</p> | September 2012 | Cabinet Member for Resources | Sustainable Growth and Environment Capital | Consultation will take place with the Cabinet Member, & Ward councillors, as appropriate | Simon Webber Capital Receipts Officer Tel: 01733 384545 simon.webber@peterborough.gov.uk | A public report will be available from the Governance team one week before the decision is taken. |
| <p>Award of Contract - Bus Shelter Provision and Maintenance - KEY/01APR/12 Award of contract for the provision, installation, cleaning and maintenance of Bus Shelters.</p> | September 2012 | Cabinet Member for Housing, Neighbourhoods and Planning | Sustainable Growth and Environment Capital | Internal and external stakeholders as appropriate. | Darren Deadman Travel Information and Monitoring Officer Tel: 01733 317464 darren.deadman@peterborough.gov.uk | A public report will be available from the Governance Team one week before the decision is taken. |

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|---|----------------|--|--|--|---|---|
| <p>Moy's End Stand Demolition and Reconstruction - KEY/03APR/12 Award of Contract for the Demolition of the Moy's End Stand and Reconstruction</p> | September 2012 | <p>Cabinet Member for Education, Skills and University, Cabinet Member for Resources</p> | Sustainable Growth and Environment Capital | Internal and External Stakeholders as appropriate. | <p>Richard Hodgson Head of Strategic Projects Tel: 01733 384535 richard.hodgson@peterborough.gov.uk</p> | A public report will be available from the Governance Team one week before the decision is taken. |
| <p>Organic and Food Waste Treatment Services Contract - KEY/01MAY/12 To Award a contract for Organic and Food Waste Treatment Services.</p> | September 2012 | <p>Deputy Leader and Cabinet Member for Culture, Recreation and Strategic Commissioning</p> | Sustainable Growth and Environment Capital | Internal and external stakeholders as appropriate. | <p>Amy Nebel Recycling Contracts Officer Tel: 01733 864727 amy.nebel@peterborough.gov.uk</p> | A public report will be available from the Governance Team on week before the decision is taken. |
| <p>Roundabout Junction 5 and Boongate West Widening Scheme - Contract Award - KEY/04JUN/12 To approve the award of a contract for construction of the Roundabout Junction 5 and Boongate West Widening Scheme to the successful Midlands Highways Alliance (MHA) contractor (tbc).</p> | September 2012 | <p>Cabinet Member for Housing, Neighbourhoods and Planning</p> | Sustainable Growth and Environment Capital | Consultation on scheme was carried out in 2010 /11 Financial Year and budget allocated in the Medium Term Financial Strategy for implementation in the 2012/13 Financial Year. | <p>Stuart Mounfield Senior Engineer Tel: 01733 453598 stuart.mounfield@peterborough.gov.uk</p> | A public report will be available from the Governance Team one week before the decision is taken. |

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|---|----------------|---|--|---|---|---|
| <p>Delivery of the Council's Capital Receipt Programme through the Sale of Dickens Street Car Park - KEY/03JUL/11 To authorise the Chief Executive, in consultation with the Solicitor to the Council, Executive Director – Strategic Resources, the Corporate Property Officer and the Cabinet Member Resources, to negotiate and conclude the sale of Dickens Street Car Park.</p> | September 2012 | Cabinet Member for Resources | Sustainable Growth and Environment Capital | Consultation will take place with the Cabinet Member, Ward councillors, relevant internal departments & external stakeholders as appropriate. | Richard Hodgson Head of Strategic Projects Tel: 01733 384535 richard.hodgson@peterborou gh.gov.uk | A public report will be available from the Governance Team one week before the decision is made. |
| <p>Management and Operation of Dogsthorpe Household Recycling Centre - KEY/01AUG/12 To award the contact for Management and Operation of Dogsthorpe Household Recycling Centre (HRC) (including the supply of containers and transportation of waste from the HRC).</p> | September 2012 | Deputy Leader and Cabinet Member for Culture, Recreation and Strategic Commissioning | Sustainable Growth and Environment Capital | Internal and external stakeholders as appropriate. | Paul Robertson Waste Project Officer Tel: 01733 864740 paul.robertson@peterborough .gov.uk | A public report will be available from the Governance Team one week before the decision is taken. |
| <p>Community Infrastructure Levy (CIL) – Preliminary Draft Charging Schedule (PDCS) - KEY/01SEP/12 To approve the draft CIL for public consultation.</p> | September 2012 | Cabinet | Sustainable Growth and Environment Capital | Six week public consultation including Planning and Environmental Protection Committee. | Richard Kay Policy and Strategy Manager richard.kay@peterborough.go v.uk | A public report will be available from the Governance Team one week before the decision is taken. |

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|--|-----------------------|---|---|---|---|--|
| <p>Jack Hunt and Ken Stimpson Schools Boiler Refurbishment - KEY/02SEP/12 Award of a contract to refurbish the boilers at Jack Hunt and Ken Stimpson schools under the PFI Conditions Fund works.</p> | <p>September 2012</p> | <p>Cabinet Member for Education, Skills and University</p> | <p>Creating Opportunities and Tackling Inequalities</p> | <p>Internal and external stakeholders as appropriate.</p> | <p>Sarah Walker Principal Assets Officer (Non Schools/PFI) Tel: 01733 864006 sarah.walker@peterborough.gov.uk</p> | <p>A public report will be available from the Governance team one week before the decision is taken.</p> |
|--|-----------------------|---|---|---|---|--|

OCTOBER

There are currently no Key Decisions scheduled for October.

| NOVEMBER | | | | | | |
|---|-------------------------|--|---|---|---|--|
| KEY DECISION REQUIRED | DATE OF DECISION | DECISION MAKER | RELEVANT SCRUTINY COMMITTEE | CONSULTATION | CONTACT DETAILS / REPORT AUTHORS | REPORTS |
| <p>Rolling Select List - Independent Fostering Agencies - KEY/01JUL/12 To approve the list for independent fostering agencies.</p> | <p>November 2012</p> | <p>Cabinet Member for Children's Services</p> | <p>Creating Opportunities and Tackling Inequalities</p> | <p>Internal and external stakeholders as appropriate.</p> | <p>Wendi Ogle-Welbourn Assistant Director for Strategy, Commissioning and Prevention wendi.ogle-welbourn@peterborough.gov.uk</p> | <p>A public report will be available from the Governance Team one week before the decision is taken.</p> |

DECEMBER

There are currently no Key Decisions scheduled for December.

CHIEF EXECUTIVE'S DEPARTMENT Town Hall, Bridge Street, Peterborough, PE1 1HG

Communications
Strategic Growth and Development Services
Legal and Governance Services
Policy and Research
Economic and Community Regeneration
HR Business Relations, Training & Development, Occupational Health & Reward & Policy

STRATEGIC RESOURCES DEPARTMENT Director's Office at Town Hall, Bridge Street, Peterborough, PE1 1HG

Finance
Internal Audit
Information Communications Technology (ICT)
Business Transformation
Strategic Improvement
Strategic Property
Waste
Customer Services
Business Support
Shared Transactional Services
Cultural Trust Client

CHILDRENS' SERVICES DEPARTMENT Bayard Place, Broadway, PE1 1FB

Safeguarding, Family & Communities
Education & Resources
Strategic Commissioning & Prevention

OPERATIONS DEPARTMENT Director's Office at Town Hall, Bridge Street, Peterborough, PE1 1HG

Planning Transport & Engineering (Development Management, Construction & Compliance, Infrastructure Planning & Delivery, Network Management, Passenger Transport)
Commercial Operations (Strategic Parking and Commercial CCTV, City Centre, Markets & Commercial Trading, Tourism)
Neighbourhoods (Strategic Regulatory Services, Safer Peterborough, Strategic Housing, Cohesion, Social Inclusion, Neighbourhood Management)
Operations Business Support (Finance)

ADULT SOCIAL CARE DEPARTMENT Town Hall, Bridge Street, Peterborough, PE1 1FA

Care Services Delivery
Strategic Commissioning
Performance, Quality and Information

PETERBOROUGH CITY COUNCIL'S CABINET MEMBERS WOULD LIKE TO HEAR FROM YOU

The Leader of Peterborough City Council is offering everyone a chance to comment, or raise queries on the decisions highlighted on the Council's Forward Plan.

Your comments and queries can be submitted to the Council's Governance Team using the form overleaf, or alternatively by telephone or email. The Governance team will then liaise with the appropriate Cabinet Member and ensure that you receive a response. Members of the Cabinet, together with their areas of responsibility, are listed below:

| | |
|-----------------------|--|
| Councillor Cereste | Leader of the Council and Cabinet Member for Growth, Strategic Planning, Economic Development, Business Engagement and Environment Capital |
| Councillor Lee | Deputy Leader and Cabinet Member for Culture, Recreation and Strategic Commissioning |
| Councillor M Dalton | Cabinet Member for Communications |
| Councillor Hiller | Cabinet Member for Housing, Neighbourhoods and Planning |
| Councillor Holdich | Cabinet Member for Education, Skills and University |
| Councillor Fitzgerald | Cabinet Member for Adult Social Care |
| Councillor Scott | Cabinet Member for Children's Services |
| Councillor Seaton | Cabinet Member for Resources |
| Councillor Walsh | Cabinet Member for Community Cohesion and Safety |

SUBMIT YOUR COMMENTS OR QUERIES TO PETERBOROUGH CITY COUNCIL'S CABINET

Your comment or query:

How can we contact you with a response?
(please include a telephone number, postal and/or e-mail address)

Name

Address

.....

Tel:

Email:

Who would you like to respond? (if left blank your comments will be referred to the relevant Cabinet Member)

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**DRAFT - STRONG AND SUPPORTIVE COMMUNITIES SCRUTINY COMMITTEE
WORK PROGRAMME 2012/13**

| Meeting Date | Item | Progress |
|---|---|---|
| <p>6 June 2012 <i>Draft Report 17 May</i> <i>Final Report 24 May</i></p> | <p>Strong and Supportive communities: introduction, Overview and Work Programme</p> <p>To receive a comprehensive overview of the issues, opportunities, priorities and challenges in connection with the strong and supportive communities theme, with the aim of establishing a scrutiny work programme for the year.</p> <p>Contact Officer: Adrian Chapman</p> <p>Review of 2011/12 and Future Work Programme</p> <p>To review the work undertaken during 2011/12 and to consider the future work programme of the Committee</p> <p>Contact Officer: Paulina Ford</p> | <p>Items identified at the meeting to be programmed into the work programme.</p> <p>Items identified at the meeting to be programmed into the work programme.</p> |
| <p>25 July 2012 <i>Draft Report 9 July</i> <i>Final Report 16 July</i></p> | <p>Consultation and Engagement Strategy</p> <p>To scrutinise the Consultation and Engagement Strategy and make any recommendations</p> <p>Contact Officer: Paul Stevenette</p> <p>CRIME AND DISORDER SCRUTINY COMMITTEE</p> <p>Police and Crime Commissioners and Police and Crime Panels</p> <p>To receive a report on information regarding the changes in police governance leading to the election of a Cambridgeshire Police and Crime Commissioner and make any comments</p> <p>Contact Officer: Adrian Chapman/Gary Goose</p> <p>Neighbourhood Committee Implementation Task and Finish Group Final Report</p> | |

| Meeting Date | Item | Progress |
|--|--|----------|
| | <p>To receive the final report from the Neighbourhood Committee Implementation Task and Finish Group and make any recommendations.</p> <p>Contact Officer: Adrian Chapman</p> | |
| <p>12 September 2012</p> <p><i>Draft Report 28 Aug</i> <i>Final Report 3 Sept</i></p> | <p>CRIME AND DISORDER SCRUTINY COMMITTEE</p> <p>Protecting the Public Through Regulatory Services</p> <p>To Scrutinise the work of the Regulatory Team and make any comments and recommendations.</p> <p>Contact Officer: Peter Gell</p> <p>Responsible Dog Ownership</p> <p>To scrutinise the K9 Project which encourages responsible dog ownership and make any recommendations.</p> <p>Contact Officer: Peter Gell</p> <p>Reducing Reoffending Through Behaviour Change</p> <p>To scrutinise the approach taken by the Community Safety Partnership to reduce reoffending within the city and make any recommendations.</p> <p>Contact Officer: Gary Goose</p> | |
| <p>20 November 2012</p> <p><i>Draft Report 2 Nov</i> <i>Final Report 9 Nov</i></p> | <p>Peterborough Homes Allocations Policy</p> <p>Contact Officer: Belinda Child/Adrian Chapman</p> <p>Homelessness Strategy</p> | |

| Meeting Date | Item | Progress |
|--|---|---|
| | <p>Contact Officer: Belinda Child/Adrian Chapman</p> <p>Empty Homes Strategy</p> | |
| | <p>Contact Officer: Belinda Child</p> <p>Portfolio Progress Report from Cabinet Member for Housing and Neighbourhoods</p> | |
| | <p>Contact Officer: Belinda Child/Cllr Hiller</p> <p>Introduction to Selective Licensing to Improve Standards in Private Rented Housing</p> | |
| | <p>Contact Officer: Belinda Child/Adrian Chapman</p> | |
| <p>16 January 2013</p> <p><i>Draft Report 31 Dec</i></p> <p><i>Final Report 7 Jan</i></p> | <p>Effectiveness of the 2012/13 Cohesion Strategy in Tackling Current Cohesion Action Plan Priorities</p> <p>Contact Officer: Jawaid Khan</p> <p>Portfolio Progress Report from Cabinet Member for Community Cohesion and Safety</p> <p>Contact Officer: Jawaid Khan/Irene Walsh</p> <p>Cohesion Strategy and Action Plan for 2013/14</p> | <p>To be incorporated with Cohesion items</p> |

| Meeting Date | Item | Progress |
|---|--|----------|
| | <p>Contact Officer: Jawaid Khan City Centre – Priorities and Vision</p> | |
| | <p>Contact Officer: Annette Joyce Citizens Power – Task and Finish Group Report</p> | |
| | <p>Contact Officer Graeme Clark</p> | |
| <p>9 OR 21 January 2013 (Joint Meeting of the Scrutiny Committees and Commissions)</p> | <p>Budget 2013/14 and Medium Term Financial Plan To scrutinise the Executive's proposals for the Budget 2013/14 and Medium Term Financial Plan. Contact Officer: John Harrison/Steven Pilsworth</p> | |
| <p>6 March 2013 <i>Draft Report 18 Feb</i> <i>Final Report 25 Feb</i></p> | <p>Vivacity – Annual Report</p> <p>Contact Officer: Kevin Tighe Portfolio Progress Report from Cabinet Member for Culture, Recreation and Strategic Commissioning</p> <p>Contact Officer: Annette Joyce/ Cllr M Lee CRIME AND DISORDER SCRUTINY COMMITTEE</p> <p>Annual Community Safety Plan Strategy</p> <p>Contact Officer: Gary Goose</p> | |

| Meeting Date | Item | Progress |
|--------------|---|----------|
| | <p>Update on the Impact of the New Police and Crime Commissioner</p> <p>Contact Officer: Gary Goose/ Adrian Chapman</p> | |

To be programmed into work programme:

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